

services will be a priority. These services will be integrated in the informational systems to make them available online;

4. The modalities provision of public services and functions by the private sector will be further implemented for diversification of public services delivery system in Uzbekistan. The best practices in the world in this area will be reviewed, adopted and tested in various business environments, including in rural areas;
5. Using recommendations from Output 1, some practical activities and measures for the improvement of the functionality and accelerating the institutional transformation of selected back offices to improve availability and quality of public services will be implemented.

Activities relating to Output 4:

The Output will address both policy as well as local government institutional and capacity building issues. The policy aspects will include policy analysis and policy recommendations to clarify intergovernmental assignment of responsibilities (who does what), intergovernmental finance/fiscal decentralisation (how are services financed), management of local public services and the related capacity of local authorities (capacity to plan and deliver). The policy formulation stage will be followed by support for elaborating the necessary legal and normative framework to make policies effective and gender-responsive. The capacity building aspects will cover training, exchanges, peer learning and technical assistance to regional and local elected bodies assuming the responsibilities arising from the new law on local government. Institutional support activities will be carried out, in complement to activities already planned under Output 2. In this process, the project will develop knowledge products, curricula, manuals and guidebooks for institutionalisation of the continuing capacity building programmes for elected and appointed officials in sub-national government, on topics such as strategic planning and programme development, policy-making, local budgeting and financial management, public service management, human resource management, human rights-based approach and gender mainstreaming.

1. Conduct functional analyses of local government institutions (Khokimiyats, Kengashes, branches of line ministries, mahalla committees, etc.) to find-out key development issues. Thus, in turn will support in the improvement of legislation pertaining to local executive and representative government bodies, regional branches of the ministries and agencies;
2. Using the results of needs assessment to be conducted an intensive capacity development and training activities for local government authorities, mahallas and local branches of central ministries/agencies will be implemented;
3. The proposed Action will review through as-is analyses the current interaction and interagency cooperation between public authorities, population and civil society in the field of public services delivery. Practical measures will be implemented to address the existing cooperation issues;
4. The gender mainstreaming should be a cross-cutting objective of the Action. The project will further facilitate development gender sensitive and inclusive public service delivery model especially in rural areas.

Besides that, support will be provided for the introduction and operation of public accountability mechanisms and tools, as well as for those community organisations, civil society organisations, and NGOs concerned with equity and access in public service provision, particularly those representing women and vulnerable populations in rural areas.

Synergies with other EU bilateral and regional projects as well as with EU MS and other international donors' actions in the field of good governance and rule of law will be ensured throughout the implementation of the proposed Action.

3.3 Mainstreaming

Improved system of public services and effective governance at a local level, as well as developing an efficient and transparent management structure for public service delivery will assist Uzbekistan to achieve in the long-term sustainable growth, the Global Agenda 2030 and the SDGs for equitable economic and social development, expand social policies, create employment, and ultimately improve overall living conditions for the population.

The Action's goals also address the development challenge at hand, through a rights-based approach, as it addresses accessibility and affordability of public services by citizens, especially those who are part of vulnerable groups, e.g., women, children, people with disabilities, the elderly and those living in rural areas and who are